



July 24, 2018

To Whom It May Concern:

Although Hishandiworks has been with Varsity Facility Services since October 2016, my tenure with Mark Lorang as District Manager has been just over two years. In that time he and his team have proven to be customer service driven with consistency in quality work, effective follow up and cleanliness manifested by thoroughness in all they do.

The banner of his team is dependability, both at the local cleaning crew level and with management. I can count on work orders being done on time, correctly and better than my expectations. When errors do occur, Mark and his management team proactively handle them with professionalism and follow up that ensures my concerns are met 100%.

Hishandiworks has also done startups, construction cleanups and other major work orders for our company, often taking on difficult tasks coupled with time constraints which make the opening demanding. Mark and his management team personally attend the startups of tasks and openings the first weeks to ensure cleanliness, consistency and client satisfaction as the tasks are completed.

Again, it is my pleasure to recommend Hishandiworks for any tasks or cleanups you may need. I am sure you will experience not only a quality company and services, but a proactive and professional leadership that will meet your expectations at a fair and equitable cost.

Sincerely,

Vince

**Vincent Frantom**

**District Manager- North Texas**

**Varsity Facility Services, A KBS Company**

North Texas District Office

1537 Central Park Dr. Hurst Texas. 76053

(Office) 817-537-2930 (Cell) (469) 724-6151

[vfrantom@varsityfs.com](mailto:vfrantom@varsityfs.com) | [www.VarsityFS.com](http://www.VarsityFS.com)

[VFrantom@varsityfs.com](mailto:VFrantom@varsityfs.com)

[www.VarsityFS.com](http://www.VarsityFS.com) | [www.kbs-services.com](http://www.kbs-services.com)

